



# TERMS & CONDITIONS

**We wish all our guests to have an enjoyable and safe camp experience in a friendly atmosphere. When making a booking you are agreeing to our Terms and Conditions. We therefore ask you to read the below Terms and Conditions well.**

## **Camp rules**

- Please respect [our camp rules](#) and other guests.
- Keep noise to a minimum. In the event of any problem arising, please bring this to our attention so that we can deal with it accordingly.
- Leave our furnished tents and all public areas clean and tidy.
- Smoking is not allowed inside any tent. We reserve the right to charge for costs of cleaning and redecoration if this provision is breached.

## **Liability & Safety**

- Migombani Camp is surrounded by a beautiful natural environment where wild animals may appear such as baboons. We accept no responsibility for any injuries or illness related to wildlife.
- Children are free to explore the site, but they remain their parents responsibility at all times.
- We cannot accept any responsibility for loss of or damage to goods, vehicles or its contents, accidents or incidents, to the extent that such liability can be lawfully excluded. We take all reasonable precautions to avoid any incidents and we ask you to do the same.
- Our camp and its landscape include some steep slopes, rough terrain, rocks, trees and other natural hazards. Depending on the weather, conditions can be cold, wet, slippery or hot, dry and brittle.
- We trust that you appreciate we can take no responsibility for the weather conditions at the time of your visit. We recommend that you come prepared with suitable clothing and footwear.
- Migombani Camp does not and will not accept any responsibility for partaking an any activities, arranged by, associated with or owned by Migombani Camp.
- We accept no liability for any belongings left in the tents, your vehicles or on the property at any time. If you have valuable items that you wish to leave in a secure place please let us know and we will store these for you at your own risk.



Migombani  
Camp

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## Reservation of rights

- Migombani Camp reserves the right to decline (group) bookings.
- Guests who don't respect our T&C in any way or behave in a manner likely to cause upset to other guests, neighbors and/or staff, are asked to leave the campsite immediately. There will be no refund and we shall not be liable for any extra costs incurred.
- Migombani Camp is private property. We reserve the right to amend these rules without prior notice to residents or guests.

## Booking policy

- Feel free to contact us by email or phone to check availability. However, reservations can only be made by email to our reservation department.
- To confirm your booking for a furnished tent (camping with own equipment excluded) payment has to be shown on our account 30 days prior to arrival. Last minute bookings for a furnished tent should be paid before arrival at the camp.
- The prices issued are subject to change without notice, particularly in an event of increase in the government's taxes or levies and any other unpreventable incident affecting the rates.

## Cancellation policy

	Camping with own equipment	Furnished safari tent
31 days or more before arrival:	100% refund	100% refund
Within 30-22 days before arrival:	100% refund	75% refund
Within 21-15 days before arrival:	100% refund	50% refund
Within 14-8 days before arrival:	50% refund	25% refund
Within 7 days or less and now show:	No refund	No refund



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## Complaints

- Any complaints must be made known to us immediately, so we can solve them directly. We are committed to fix whatever is wrong right away. Your experience here matters greatly to us.

## Disclaimer

- Migombani Camp provides its services, including but not limited to its sites, utilities, and amenities on an “as is” basis and makes no representations or warranties of any kind, either expressed or implied. By staying at or using Migombani Camp’s facilities, you agree to these terms and that under no circumstances will Migombani Camp be liable for direct, indirect, incidental or any other type of damages resulting from your use of any part of our camp. This includes, but is in no way limited to, loss or injury/death caused in whole or in part by our negligence or things beyond our control.
- Camp guest shall indemnify and hold harmless Migombani Camp and its employees from all claims, liability, and expenses, including but not limited to attorney and other professional fees, for injury to persons, loss of life, or damage to property arising out of the camper’s exercise of his rights listed in the Terms & Conditions.